## Unified Communications as a Service

## Solving for COVID-19, Together.

Solution overview



Clients who have an urgent need to equip their workforce with the tools to keep connected both internally and externally, using their office telephone numbers by using Instant Messaging and Video and Chat. Presented to businesses who need to enable remote working for their employees during the lockdown.

MiCloud users have the same office telephone system features as if they were in the office, and that means that no calls are missed and that teamwork is enabled and supported through voice calling, messaging and video collaboration.

## **BUSINESS BENEFITS**



Remain contactable by clients and colleagues



Supported on PC and Mobile devices



All calls go through the office system and can be reported on and recorded if needed

Solution supports a Dashboard and Reporting for basic Call Centre requirements.



Free User Licenses to connect and use for 3 months - no commitment required.





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